



## About this document

This document brings together Ainsdale Lunch and Leisure's approach to Open Access. It sets out our commitment to being inclusive and accessible in how we deliver our services, and transparent in how we share information, learning, and outcomes from our work.

The policy covers both public access to our activities and access to information shared through our website and other communication channels. Together, these commitments ensure that our work is open, fair, and available to everyone who can benefit from it.

## Open Access – General

Ainsdale Lunch and Leisure is committed to being open and inclusive in everything we do.

Our services, projects, and activities are designed to be accessible to all adults and disadvantaged people in our community who can benefit from them.

We promote equality, fairness, and respect for all. Participation is not limited to members or referrals, and we aim to remove barriers such as cost, transport, or communication where possible. Information about our services is shared openly through local networks, printed materials, and our website so that people know how to get involved.

We welcome feedback and continually look for ways to make our services more accessible and inclusive.

## Open Access – Website & Learning

Ainsdale Lunch and Leisure is committed to openness and transparency in how we share information about our work.

We make details of our charity, activities, and funded projects freely available through our website and other channels. When we learn something useful through our projects, for example, about supporting healthy ageing, improving self-care, or reducing loneliness, we share this learning so others can benefit.

All public information on our website is free to view and does not require registration or payment. We aim to make our content accessible to everyone and will provide information in alternative formats where possible on request.

**Adopted by the Board of Trustees - November 2025**

**Next Review: October 2026**